

**CONVOCATION
HANDBOOK**

**31ST
Convocation**

17–20 OCTOBER 2026
(SATURDAY–TUESDAY)

**MERDEKA HALL
WTC KUALA LUMPUR**



PREFACE

Congratulations to all OUM graduands on successfully completing your studies and qualifying to receive your degrees at the 31st Convocation Ceremony (MK31). This achievement is a testament to your dedication, perseverance, and unwavering commitment throughout your academic journey, culminating in this significant milestone.

To celebrate this remarkable accomplishment, we are pleased to announce that the 31st Convocation Ceremony (MK31) will be held from **17 to 20 October 2026 (Saturday–Tuesday) at the Merdeka Hall, World Trade Centre Kuala Lumpur (WTCKL)**. More than a degree conferral ceremony, the Convocation represents the culmination of hard work, resilience, and aspirations transformed into meaningful success. It also marks the beginning of a new chapter as OUM graduates, ready to contribute your knowledge, skills, and expertise to society and the nation.

This Convocation Handbook serves as the official reference guide, providing comprehensive information, procedures, and guidelines relating to the organisation of MK31. All graduands, parents, and guests are strongly encouraged to read this handbook carefully and follow the checklist provided to ensure that all necessary preparations and requirements are completed. Your cooperation is greatly appreciated in helping to ensure that every aspect of the Convocation proceeds smoothly and that the ceremony is conducted in a dignified, memorable, and meaningful manner.

Congratulations once again to all graduands. We wish you every success in your future endeavours.

ASSOCIATE PROFESSOR DR TUAN FATMA TUAN SULAIMAN
Registrar

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Important Information Before Attending MK31



convocation.oum.edu.my

1.1 CATEGORIES OF STUDENTS ELIGIBLE TO GRADUATE AT MK31

PhD and Doctorate

Learners who have completed studies by the **January 2026 Semester** and submitted the Post Viva Correction Report by Student (PGR09-2) on or before **15 April 2026**.

Master's Degree and Postgraduate Diploma

Learners who have completed studies by the **January 2026 Semester** and submitted the project report, practicum report, industrial training report, or internship report on or before **15 April 2026**.

Bachelor's Degree and Diploma

Learners who have completed studies by the **January 2026 Semester** and submitted the project report, practicum report, industrial training report, or internship report on or before **15 April 2026**.

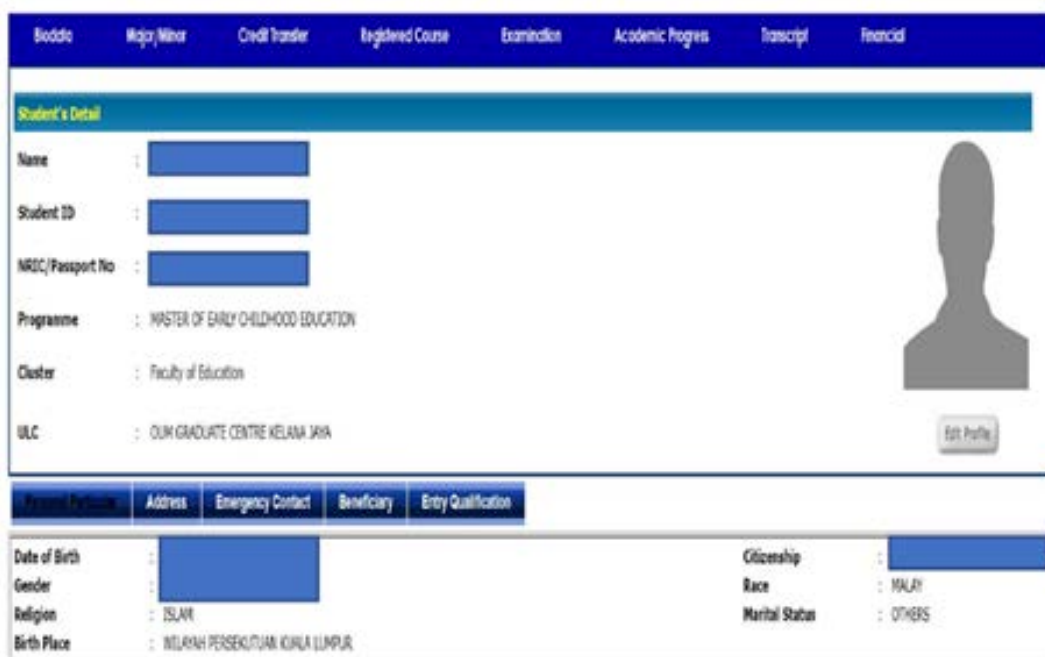
- 1.1.1 Only graduands who have fully settled all tuition fees, convocation fees, and any other outstanding charges will be eligible to participate in the Convocation Ceremony.
- 1.1.2 The opportunity to participate in the Convocation Ceremony is granted only once, based on the convocation session in which the graduand is listed. Requests to defer participation to a future convocation ceremony will not be entertained.
- 1.1.3 Graduands are advised to refer to the My Academic Progress section in the myOUM Portal (<https://myoum.oum.edu.my/>) to verify their academic status and graduation eligibility.
- 1.1.4 Graduands must attend the Convocation Ceremony in person and may not be represented by another individual under any circumstances.
- 1.1.5 Graduands with disabilities or special needs are requested to complete the designated form [here](#) to enable the University to make the necessary arrangements for their participation.

1.2 UPDATING PERSONAL INFORMATION IN THE STUDENT PORTAL

1.2.1 Please ensure that all your personal particulars are accurate, as they will be printed on your official degree/diploma scroll and academic transcript. Verify your information via **myOUM > Student Profile > Biodata** (as illustrated in the sample below), and ensure that the following details are correct:

- Spelling of your name as stated on your Identification Card (IC);
- Matriculation number;
- IC number;
- Gender; and
- Nationality.

1.2.2 All requests for amendments must be submitted via e-mail to norsuhada@oum.edu.my, together with a copy of your IC or passport, by **31 July 2026**. A fee will be charged for any amendments requested after this date.



The screenshot shows the 'Student's Detail' section of the myOUM portal. It includes a navigation bar with tabs: Biodata, Major/Minor, Credit Transfer, Registered Course, Examination, Academic Progress, Transcript, and Financial. The 'Biodata' tab is active. Below the navigation bar, there is a 'Student's Detail' section with a list of fields: Name, Student ID, NRIC/Passport No, Programme, Cluster, and ULC. Each field has a corresponding input box. To the right of these fields is a placeholder for a student photo and a 'Edit Profile' button. Below the 'Student's Detail' section, there is a 'Personal Information' section with tabs: Address, Emergency Contact, Beneficiary, and Entry Qualification. The 'Address' tab is active. This section contains fields for Date of Birth, Gender, Religion, Birth Place, Citizenship, Race, and Marital Status, each with a corresponding input box.

1.3 GRADUATION ELIGIBILITY CHECK AND MK31 REGISTRATION

- 1.3.1 Participation in MK31 is subject to registration.
- 1.3.2 The Graduation Eligibility Check and registration system will be open from **10 August 2026 (Monday), 2.00 p.m. until 15 September 2026 (Tuesday), 11.59 p.m.**
- 1.3.3 Confirmation of participation in MK31 is subject to successful registration and full settlement of the Convocation fee, as well as any outstanding tuition fees or other charges, where applicable.
- 1.3.4 **Graduands who do not confirm their attendance within the stipulated registration period will be deemed not to be attending MK31.**
- 1.3.5 **Once participation in MK31 has been confirmed, any subsequent withdrawal by the graduand will result in the cancellation of the registration, and the Convocation fee will not be refunded.**

INFORMATION ON MK31 SESSION BOOKING

- 1.3.6 Each academic programme has been assigned a designated ceremony session. Requests to change the assigned session will not be accommodated.
- 1.3.7 Graduands from the Postgraduate Diploma in Teaching (PGDT) programme are required to reserve a ceremony session through the MK31 registration system on a first-come, first-served basis. A reservation will only be confirmed upon full payment of the Convocation fee and settlement of any outstanding tuition fees or other charges, where applicable.
- 1.3.8 Graduands from other programmes (excluding PGDT) are not required to book an MK31 session. Their participation in MK31 will be confirmed upon full payment of the Convocation fee and any outstanding tuition fees or other charges, where applicable.
- 1.3.9 As places for each ceremony session are limited, graduands are encouraged to complete their registration and confirm their participation within the stipulated registration period to secure their place at MK31.

**HOW TO REGISTER FOR MK31 VIA THE
GRADUATION ELIGIBILITY SYSTEM**
(Available from 10 August 2026)

1

Visit the Graduation Eligibility System and enter your Identification Card (IC) number.

2

Review your ceremony session details and confirm your attendance at MK31.

3

PGDT graduands must select their preferred ceremony session before registering, whereas graduands from other programmes may proceed directly to payment after confirming their attendance.

4

Proceed with payment of the Convocation fee and any outstanding tuition fees or other charges, where applicable.

5

Your MK31 registration is complete.

1.4 CONVOCATION FEE AND PAYMENT INFORMATION

- 1.4.1 The following fees are payable by all graduands in accordance with the rates prescribed by the University:

ATTENDING

RM400.00 (applicable to all categories of graduands), comprising:

RM90.00 - Degree/diploma scroll and academic transcript fee

RM310.00 - Convocation fee, academic robe rental, and stage photograph

NOT ATTENDING

RM90.00 - Collection by hand

RM100.00 - Delivery by post

Note: The above fees are exclusive of the 6% Sales and Service Tax (SST), which is applicable to international students and permanent residents (PRs).

- 1.4.2 Graduands with outstanding tuition fees or any other outstanding charges will not be eligible to participate in MK31 or collect their degree/diploma scroll and academic transcript until all outstanding payments have been fully settled.
- 1.4.3 If your student account has sufficient credit balance to cover the Convocation fee, the amount will be automatically deducted upon confirmation of your participation in MK31. Any remaining credit balance may be claimed by submitting an Online Refund Form via **eServices → Finance → Online Refund Form**.
- 1.4.4 **Please note that the Convocation fee is non-refundable if you do not attend MK31 after your session has been confirmed.**
- 1.4.5 **All payments must be made through the MK31 registration system, which will be available from 10 August 2026.**

1.5 COLLECTION OF ACADEMIC ROBE, SMART CARD, AND PARENT/GUEST PASSES

- 1.5.1 All graduands are required to collect their academic robe **ONE** day before their assigned ceremony session, in accordance with the collection schedule provided. Requests for early collection will not be accommodated.
- 1.5.2 Each graduand will receive a complete set of academic robe, comprising a gown, hood, and mortarboard, appropriate to their qualification category. Before leaving the collection counter, please ensure that you have received the correct academic robe.
- 1.5.3 Please note that trying on or exchanging academic robe will not be permitted. To ensure the attire is worn correctly and appropriately for the ceremony, graduands are encouraged to view the guide, available [here](#).
- 1.5.4 **Please collect your academic robe from the Perhentian & Redang Rooms, Level 3, World Trade Centre Kuala Lumpur (WTCKL), between 8.00 a.m. and 5.00 p.m., according to the schedule below:**

GRADUAND	COLLECTION DATE	NOTES
Session 1 & 2	16 October 2026 (Friday)	<i>The collection counter will remain open during lunch break.</i>
Session 3 & 4	17 October 2026 (Saturday)	
Session 5 & 6	18 October 2026 (Sunday)	<i>For collection by a representative, please complete the authorisation form here.</i>
Session 7	19 October 2026 (Monday)	

REMINDER



Alterations to the academic robe are strictly prohibited.



No additional accessories such as brooches, medals, or similar items, are allowed.



Graduands are advised to iron the academic robe before attending MK31. Use a low temperature setting for ironing. Any damage to the academic robe will be charged accordingly.

SMART CARD

- 1.5.5 Each graduand will be provided with a smart card during the academic robe collection and must bring it on their graduation day.
- 1.5.6 The card will be used for the announcement of the graduand's name and for displaying the name on the screen during the conferral of the degree/diploma.
- 1.5.7 Failure to present the smart card on graduation day will result in the graduand's name not being announced or displayed on the screen while the graduand is receiving the scroll.
- 1.5.8 A fee of RM50.00 will be imposed for any lost smart card.

PARENT/GUEST PASSES

- 1.5.9 The passes will be distributed during the academic robe collection.
- 1.5.10 Each graduand will receive two (2) entry passes for parent/guest. Requests or purchases of additional passes are strictly prohibited.
- 1.5.11 The passes must be presented on the graduation day. Family members or guests without a valid pass will not be allowed to enter the hall. Lost or damaged Parent/Guest passes will not be replaced.

PROCEDURES FOR THE COLLECTION OF ACADEMIC ROBE, SMART CARD, AND PARENT/GUEST PASSES

- 1.5.12 Graduands are required to follow the academic robe collection procedures as instructed.
- 1.5.13 Only graduands are allowed to enter the collection area to collect the academic robe.
- 1.5.14 Graduands must present their Identification Card (IC) during the academic robe collection.

1

NUMBER COUNTER

Present your IC for checking.

2

SMART CARD COUNTER

Wait for your name to be called.
Collect your smart card and
Parent/Guest passes.

3

ACADEMIC ROBE COUNTER

Wait for your name to be called. Collect
your academic robe and souvenir.

4

DONE

1.6 GRADUATE TRACER STUDY SYSTEM (SKPG)

- 1.6.1 This is a survey conducted by the Ministry of Higher Education (MoHE) to determine graduands' current employment status. It also gathers feedback on their higher education institution's academic programmes, facilities, and services.
- 1.6.2 Completion of the online form is mandatory for all graduands, whether attending or not attending MK31. The form is expected to be available from **October 2026**.
- 1.6.3 The survey consists of seven (7) sections, and all sections must be completed. Please keep the submission receipt for your records.
- 1.6.4 For further information, please refer to the SKPG link available on the homepage of the MK31 Portal.

1.7 IMPORTANT INFORMATION FOR ALUMNI

- 1.7.1 All graduands are required to update their personal information and current employment status through the Alumni System [here](#).
- 1.7.2 Graduands who successfully update their information may claim a special souvenir, subject to stock availability, as follows:
 - Graduands attending MK31 may claim their souvenir at the **Alumni Counter, Level 3, WTCKL**, upon presentation of the information update confirmation slip.
 - Graduands not attending MK31 may claim their souvenir by completing the [**Alumni Souvenir Delivery Information Form**](#). Souvenirs will be delivered in stages.
- 1.7.3 The student email account (@oum.edu.my) will remain active for one (1) month after the Convocation Ceremony. Graduands are advised to take the necessary actions before the account access period expires.

1.8 REHEARSAL

- 1.8.1 There will be no rehearsal for MK31. Graduands are encouraged to watch the previous Convocation Ceremony video [here](#) to understand the procedure for receiving their degree/diploma on stage.



Important Information During MK31



convocation.oum.edu.my

2.1 GUIDELINES AND PROTOCOLS

2.1.1 Graduands are required to assemble at **Anjung Merdeka, Level 4, WTCKL**, in full academic robe and with their smart card according to the details below:

- Morning Session: before 7.30 a.m.
- Afternoon Session: before 1.30 p.m.

2.1.2 Food and drinks are not allowed inside the hall. Graduands are advised to eat before arriving at Merdeka Hall.

2.1.3 Graduands are not allowed to bring personal items or handbags into the hall. A small pouch will be provided to store only your mobile phone and smart card.

2.1.4 Graduands may wear a niqab or face mask inside the hall and on stage when receiving the degree/diploma.

2.1.5 The Convocation Ceremony is an official, protocol-based event. Graduands are not allowed to make any inappropriate gestures while receiving their degree/diploma on stage.

2.1.6 All graduands, as well as parents and guests, are not permitted to leave the hall until the ceremony ends.

2.1.7 Graduands must comply with the dress code. The following attire is not permitted.

PAKAIAN YANG DILARANG PROHIBITED CLOTHING



SELUAR DENIM
JEANS



**KEMEJA T
BERKOLAR BULAT**
ROUND-COLLAR T-SHIRT



SKIRT PENDEK
SHORT SKIRT



KASUT SUKAN / SELIPAR
SPORT SHOES / SLIPPERS

2.2 GRADUAND DRESS CODE



Formal Attire

- Long-sleeved shirt in white or cream
- Dark trousers (black or navy blue)
- Dark lounge suit (blazer)
- Necktie (any colour)

Baju Melayu

- Complete *Baju Melayu* set
- Dark-coloured *Baju Cekak Musang*
- Black *songket sampin* with gold thread (without *bengkung*)
- A *songkok* is not to be worn during this event

Footwear

Closed leather shoes in dark colours (black or dark brown only)

GRADUAN WANITA FEMALE GRADUATES



Formal Attire

- *Baju kurung*, modern *baju kurung* or long *kebaya* below the knee (any colour) with an unslit skirt
- Fabric must be non-transparent; lining required for lace or sheer materials
- Long-sleeved shirt (any colour)
- Dark-coloured long trousers
- Long skirt or long dress reaching the ankles, without slits

Headscarf

Plain headscarf
(no patterns or floral designs),
any colour.

Footwear

- Closed leather shoes (court shoes) in dark colours, heel not exceeding 1½ inches
- Shoes that expose toes are not allowed

REMINDER

MK31 staff have the authority to prevent graduands who do not comply with the dress code from entering the hall.

2.3 CEREMONY PROGRAMME

2.3.1 Programme for morning and afternoon sessions:

7.30 a.m. / 1.00 p.m.	Arrival of Graduands & Family/Guests
8.30 a.m. / 2.30 p.m.	Graduate & Academic Procession
	Chancellor's Procession
	<i>Negaraku</i> & University Song
	<i>Doa</i> Recitation
	◆ Welcoming Speech by the President /
	◆ Vice-Chancellor
	Opening Speech by the Chancellor
	Conferment of Degrees & Diplomas
	<i>Negaraku</i> & Adjournment of MK31
12.00 noon / 5.30 p.m.	End

2.4 INFORMATION FOR PARENTS AND GUESTS

Parent/Guest Entry Passes

- 2.4.1 Each graduand will receive two entry passes for parents or guests. These will be given during the academic robe collection.
- 2.4.2 Lost passes will not be replaced. Requests for or purchases of additional passes are not permitted.
- 2.4.3 Children under 12 years of age are not allowed inside the hall.
- 2.4.4 Each entry pass is valid for one-time use only and cannot be exchanged with other guests or family members.

Parent/Guest Entrance

- 2.4.5 Entrances will open at 7.45 a.m. for the morning session and 1.45 p.m. for the afternoon session at the following locations:

- Entrance A & C, Level 4, Merdeka Hall
- Entrance D, E & F, Level 5, Merdeka Hall

- 2.4.6 Family and guests are advised to have their meals before arriving at Merdeka Hall. Food stalls are available at **Legar Putra, Level 2, WTCKL.**
- 2.4.7 Large screens will be provided at Legar Putra, Level 2, for family and guests waiting outside the hall.

Elderly Guests/Wheelchair Users

- 2.4.8 The designated entrance for elderly guests or wheelchair users is the VIP Entrance, Level 4.
- 2.4.9 Seating is limited; only one accompanying person is allowed to sit with the elderly guest or wheelchair user.
- 2.4.10 The hall may be cold; parents/guests are advised to wear warm clothing.

Dress Code for Family/Guests

**TETAMU
LELAKI**

MALE GUESTS



Formal Attire

- Lounge Suit
- *Baju Melayu* set with *sampin*
- Short- or long-sleeved *batik* shirt with dark trousers
- Long-sleeved shirt (any colour) with dark trousers

Footwear

- Covered shoes

Dress Code for Family/Guests



Formal Attire

- *Baju Kurung / Kurung Modern / Long Kebaya*
- Saree (midriff must be covered)

Smart Casual Attire

- Long-sleeved shirt
- Full-length trousers
- Long skirt or long dress reaching the ankle, without slits

Footwear

Fully covered shoes

PAKAIAN YANG DILARANG PROHIBITED CLOTHING



SELUAR DENIM
JEANS



**BAJU BERGAMBAR /
IMEJ TIDAK SESUAI**
PRINTED SHIRT /
INAPPROPRIATE IMAGE



**KEMEJA T
BERKOLAR BULAT**
ROUND-COLLAR
T SHIRT



**BAJU TIDAK
BERLENGAN / SINGLET**
SLEEVELESS SHIRT/
SINGLET



SKIRT PENDEK
SHORT SKIRT



SELUAR PENDEK
SHORTS



KASUT SUKAN / SELIPAR
SPORT SHOES / SLIPPERS



Important Information After Attending MK31



convocation.oum.edu.my

3.1 RETURN OF ACADEMIC ROBE AND COLLECTION OF DEGREE/DIPLOMA SCROLL AND ACADEMIC TRANSCRIPT

- 3.1.1 Academic robe must be returned in good and complete condition.
- 3.1.2 Graduands are required to return their academic robe immediately after their ceremony session or at the scheduled collection time.
- 3.1.3 A late return fee of RM10.00 per day (working days only) will be imposed for returns from **28 October 2026** (Wednesday) onwards.
- 3.1.4 Returns via mail or at Learning Centres are not permitted.
- 3.1.5 For returns by a representative, please complete the form [here](#).

COLLECTION OF SCROLL AND TRANSCRIPT

- 3.1.6 Degree/Diploma scrolls and academic transcripts can only be collected after the academic robe has been returned.
- 3.1.7 Please bring your Identification Card (IC) for verification.

PROCEDURES FOR RETURNING ACADEMIC ROBE AND COLLECTING SCROLLS AND TRANSCRIPT

Please refer to the schedule for the return of your academic robe and the collection of your scroll and transcript.



Please return your complete academic robe in good condition to the Return Counter.



Please collect your scroll and transcript from the Collection Counter after returning your academic robe.

SCHEDULE FOR RETURNING ACADEMIC ROBE AND COLLECTING SCROLL AND TRANSCRIPT

DATE	TIME	LOCATION
17 October 2026 (Saturday)	12.00 noon–6.00 p.m.	BILIK REDANG, LEVEL 3 WTC, KUALA LUMPUR The counter will remain open during lunch break
18–19 October 2026 (Sunday–Monday)	8.30 a.m.–6.00 p.m.	
20 October 2026 (Tuesday)	8.30 a.m.–3.00 p.m.	
21–27 October 2026 (Wednesday–Tuesday)	9.00 a.m.–4.00 p.m.	GROUND FLOOR MENARA OUM, KELANA JAYA <i>The counter will remain open during lunch break</i>
Starting 28 October 2026 (Wednesday) PENALTY RM10/day <i>(Not applicable on Saturdays, Sundays, and public holidays)</i>	<u>Monday–Thursday.</u> 9.00 a.m.–4.00 p.m. (Closed during lunch hour: 1.00 p.m.–2.00 p.m.) <u>Friday.</u> 9.00 a.m.–12.00 noon	<u>Penalty Payment</u> Finance Department, Level 11 <u>Return of Academic Robe</u> Level 9 <u>Collection of Scroll & Transcript</u> Assessment & Examination Division, Level 9

3.2 INFORMATION ON STAGE PHOTOGRAPH COLLECTION

- 3.2.1 Fotorex Holdings Sdn Bhd has been appointed as the official photographer for MK31 and will provide stage photos for all graduates.
- 3.2.2 Graduates will receive three (3) standard photos in sizes 5R, 8R, and 11R free of charge.
- 3.2.3 Fotorex also offers an optional 11R photo printed on textured paper with the graduate's name for RM40 per copy. Purchase is at the graduate's discretion.
- 3.2.4 Graduates must keep the photo slip given after receiving their degree/diploma scroll to claim their stage photo.
- 3.2.5 Stage photos can be collected via:
 - **Self-collection:** Level 3, WTCKL, within 24 hours after the graduate's ceremony session.
 - **Delivery:** A postage fee applies for each request. Please follow the instructions on the photo slip.
- 3.2.6 Fotorex will also operate a family studio on **Level 5, WTCKL**. Graduates may book a slot during the academic robe collection day.

RE M I N D E R

OUM shall not be held responsible for any studio photographs that are not delivered if the graduate books services from a company other than Fotorex Holdings Sdn Bhd.



Important Information for Graduands Not Attending MK31



4.1 APPLICATION FOR THE COLLECTION OF DEGREE/DIPLOMA SCROLL AND ACADEMIC TRANSCRIPT

- 4.1.1 Graduands who do not attend MK31 may collect their degree/diploma scroll and academic transcript via self-collection or by post.
- 4.1.2 Please complete your application through the Alumni Portal.
- 4.1.3 Only graduands requesting collection through a representative or by post are required to complete the application via the Alumni Portal. Graduands opting for self-collection should refer to the collection schedule on page 20.

How to Apply for Scroll and Transcript via alumni-portal.oum.edu.my

1

New Users

Register to create a new account.

Existing Users

Log in using your existing account.

2

Select the Scroll Collection menu and choose your preferred collection method.

3

Delivery

Fill in your delivery address.

Representative

Fill in your representative's details.

4

Click Submit to proceed with your application.

FREQUENTLY ASKED QUESTIONS (FAQS)



Will OUM send a notification letter to graduands regarding the Convocation Ceremony?

No. OUM will not issue notification letters to graduands who are eligible to attend MK31. All information and updates relating to the Convocation Ceremony will be published on the MK31 Portal. Graduands are therefore advised to check the portal regularly for the latest announcements and important information.



My spouse and I are both eligible to attend MK31, but we have been assigned to different ceremony sessions. Can we request to be placed in the same session?

No. Graduation sessions are arranged based on several operational requirements, including the number of graduands, programme allocation, and event logistics. To ensure the smooth running of the Convocation Ceremony, requests to change or exchange sessions cannot be accommodated.



I would like to invite both my parents and my spouse to attend the ceremony. Can I request three (3) entry passes?

No. Due to the limited seating capacity inside the hall, each graduand is allocated two (2) guest admission passes only. Additional admission passes are therefore not available.

Guests without admission passes are welcome to watch the Convocation Ceremony on the large screen provided outside the hall.

FREQUENTLY ASKED QUESTIONS (FAQS)



**I would like to purchase a set of academic attire.
What is the procedure?**

The academic attire is available for purchase after MK31. To place an order, please contact the Convocation Secretariat at secretariat_convo@oum.edu.my within 30 days after MK31.

The purchase price varies according to the qualification category (Diploma, Bachelor's Degree, Master's Degree, or Doctoral Degree).



**I am a graduand with a disability or special assistance requirements and will be attending MK31.
Who should I contact to inform of my requirements?**

Graduands who require special assistance, including wheelchair users, those with visual impairments, temporary injuries, expectant mothers, or other accessibility requirements, are requested to complete the **Special Assistance Request Form**. This will enable us to make the necessary arrangements to support your participation in the Convocation Ceremony.



One of my guests has a disability or requires special assistance. Will OUM provide suitable seating inside the hall?

Yes. Suitable seating will be provided for guests who require special assistance, including wheelchair users, elderly guests, and those with other accessibility needs. Please inform the Convocation Secretariat Counter or any event staff on the day of the Convocation Ceremony.

Convocation Secretariat
Office of the Registrar
Open University Malaysia

Contact Us:
secretariat_convo@oum.edu.my